

QRNO



Health Research Access Project

Agenda:

- Background to the project
- Surveys created and delivered
- How did it progress?
- The challenges
- Questions

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How did the project start?

The QRNO ICT directors recognised a need to examine how network access is provided for university staff & students placed within hospitals and how to improve that access.

Why do we need reliable network access from hospitals?

Growing collaboration between universities and QH and private hospitals in:

- Research, joint staff appointments and student placements
- Access is often limited from hospitals
- Increased datasets e.g. MRI & X-ray
- Access to specific software e.g. SPSS & SAS

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First things first:

- Discovery or Audit Phase
 - Find out, by university, where people are
 - What courses are they from?
 - Are they researchers, academics, students..... ?

 - Produce surveys
 - Technical
 - Administration
 - Test the survey instrument

 - Administer surveys
 - Personally, or
 - Leave the universities to it
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Who completed the surveys?

- Centrally by Faculty

 - By Faculty but gathered from the Schools

 - By School within Faculty – all their own work

 - UQ Faculty of Health Sciences – a special case
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How can personnel be classified?

- Undergrad students
- Postgrad students
- Research students
- Facilitators
- Clinical facilitators
- Clinical teachers
- Research assistants
- Adjunct professors
- Visiting fellows
- Academic title holders
- Conjoint appointments
- Honorary staff

<https://hra-dev.nms.griffith.edu.au>

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Challenges with the hospitals

- Queensland Health
 - Will provide student placements with access to the network
 - Will not allow non-QH devices on their network
 - Might provide a QH pc to high-profile researcher but might need it back
 - University VPN client on a QH pc.
 - Have many contractors/vendors/partners requiring access
- Remote Access Service (RAS) for QH staff
 - Two-factor authentication
 - http://www.health.qld.gov.au/wwwras/whatis_ras.asp
 - There is a setup cost and monthly cost

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Challenges with the hospitals (cont'd)

- Remote Access Service (RAS) for external vendors/partners

Applying for External Access	
<p>All applications for External Access must be instigated by a recognised QH Business Sponsor</p> <p>Who can Apply?</p> <ul style="list-style-type: none">• Vendors and suppliers of computer hardware or software who need to access Queensland Health systems for maintenance purposes.• Queensland Health Partners who are located on Queensland Health sites and who are authorised to access specific elements of the Queensland Health computer network. <p>How to Apply</p> <ol style="list-style-type: none">1. Determine if External Access is applicable.2. As the Business Sponsor, fill in the Application Form and authorise it in the applying managers section.3. Have your financial delegate approve the application.4. Attach supporting documentation, including a completed Application Working Sheet.5. Submit the application to the PAH Service Desk for initial processing. <p>Costs</p> <p>Detailed information on the cost structure for External Access is provided on the External Access web site at: http://qheps.health.qld.gov.au/ras/external_access.htm#Costs</p>	<p>QH Information Services Role</p> <ol style="list-style-type: none">1. The Service Desk checks the application2. Gateway Services determine the appropriate network access method and prepare a technical proposal.3. The technical proposal is returned to the business sponsor.4. The Manager Security Services endorses the application.5. The Manager Infrastructure Services approves the application.6. The business sponsor organises for the Vendor or Partner to contact Gateway Services to arrange configuration of the solution. <p>How are applications assessed?</p> <ul style="list-style-type: none">• Core eligibility and applicability.• System owner, business sponsor, or data custodian approval and financial delegation.• Endorsement of Information Services, Security Services Manager.• Approval of Infrastructure Services Manager.• Network compatibility.• Standard or non-standard connection

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What were the snags?

- Delays in completing surveys
 - Some haven't completed them to this day!
- Some universities altered surveys
 - First page only
 - Turned into a spreadsheet
 - Very few qualitative questions answered
- Often there's no central registry
- Concerns about competitive advantage
- Some questions about the worth of the project

[Sample .xls](#)
[Sample doc](#)

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What happens to the data now?

- Currently resides on a Griffith NMS server
 - Was always meant to be a 2007 snapshot
 - To be used in funding applications
 - Some interest in keeping it current
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QUESTIONS?
